



**NATIONAL HUMAN
TRAFFICKING RESOURCE
CENTER (NHTRC)**

24/7 TOLL-FREE NATIONAL HOTLINE
1-888-373-7888



HOTLINE OVERVIEW

**24/7
Hotline**

**All 50 U.S.
States +
Territories**

**172
Languages**

Confidential

5 KEY OBJECTIVES

1. Provide 24-hour safe and confidential space for callers
2. Act as a central hub for information, referrals, and technical assistance
3. Increase victim identification and access to effective services
4. Foster community awareness, involvement, and empowerment to fight human trafficking
5. Enhance local, regional, and national response strategies, coordination, capacity, and infrastructure



NHTRC SERVICES

CRISIS RESPONSE

- Nationwide 9-1-1
- Afterhours Contacts
- 3500+ Organizations & Service Providers

TIP REPORTING

- Local and Federal Law Enforcement
- Specialized Task Forces

REFERRALS

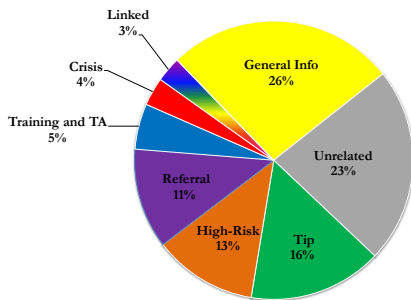
- Shelter; Case Management; Legal Services
- Related Hotlines & Fields

TRAINING AND TECHNICAL ASSISTANCE

- Trainings; Phone Consultations
- Peer-to-Peer Support
- General Information

CALL TYPES

DECEMBER 7, 2007 – JULY 9, 2012



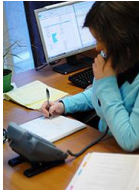
NHTRC RESOURCES

- **Database** of over 3000 comprehensive social service referrals
- **Resource Library** - general information and training materials on diverse topics related to human trafficking
- Specialized city and state-based **emergency referral & reporting protocols**
- **Case tracking database** - ability to generate statistical reports on call trends



WHAT HAPPENS WHEN YOU CALL?

- All hotline staff are prepared to:
 - Review trafficking indicators
 - Provide assessment questions
 - Assess safety and help safety plan
 - Provide resources and referrals
- You will receive a case number
- We will ask to speak to the person with the most direct knowledge, when possible



Source: Polaris Project



NHTRC REGIONS



FORMAL TIP REPORTING

LOCAL, STATE, FEDERAL LAW ENFORCEMENT

- BJA-funded, state, & local Human Trafficking Task Forces
- Human Trafficking Prosecution Unit (HTPU)
- FBI Civil Rights
- Local LE vice units, missing persons, sex crimes, etc.
- ICE, Law Enforcement Support Center

TIPS INVOLVING MINORS

- FBI Innocence Lost Task Forces & Working Groups
- Child Exploitation & Obscenities Section (CEOS)
- Internet Crimes Against Children (ICAC) Task Forces
- National Center for Missing & Exploited Children
- Local LE crimes against children units

EXAMPLE REPORTING PROTOCOL

EXAMPLE REFERRAL & REPORTING PROTOCOLS - DALLAS

LAW ENFORCEMENT - REPORTS & URGENT ASSISTANCE				
Contact Name	Daytime Phone	Cell Phone	Email	Report To For:
MAIN POINT OF CONTACT - Call First for All Urgent Cases				
Contact Name - Sergeant, Vice Unit, Strategic Deployment Bureau, Dallas Police	(###) ###-####	(###) ###-#### - EMERGENCY/24 HR	xx1234@xxx.pd	ALL Cases
ALSO INCLUDE				
Contact Name - Supervisory Special Agent, FBI Civil Rights	(###) ###-####	(###) ###-#### - EMERGENCY/24 HR	xx1234@ic.fbi.gov	ALL Cases
Contact Name - Special Agent, HIS and point of contact for North Texas Trafficking Task Force	(###) ###-####	(###) ###-#### - EMERGENCY/24 HR	xx@ic.fbi.gov	ALL Cases
Contact Name - Commander, Vice Unit, Strategic Deployment Bureau, Dallas Police Department	(###) ###-####		xx4567@xxx.pd	ALL Cases
Contact Name - Detective, Dallas Police Department (Task Force Officer assigned to the ICE/HIS North Texas Trafficking Task Force (NHTTF))	(###) ###-####		xx7890@xxx.pd	ALL Cases
If Case Involves U.S. CITIZEN MINORS include:				
Contact Name - Special Agent, FBI Immigrant Law	(###) ###-####		xx890@ic.fbi.gov	USC Minors
Contact Name - Special Agent, FBI Immigrant Law	(###) ###-####		xx1234@ic.fbi.gov	USC Minors
Contact Name - Sergeant, Dallas Police Department	(###) ###-####	(###) ###-#### - EMERGENCY/24 HR	Xx0123@xxx.pd	USC Minors

REFERRAL REQUESTS

- Requests for service referrals for victims of human trafficking.
- The most commonly requested referrals include: case management, emergency and transitional shelter, legal services, mental health or medical services.
- The NHTRC maintains a database of more than 3000 comprehensive social service referrals



EMERGENCY REFERRAL & REPORTING PROTOCOLS

- In each city or region
- For all victims of trafficking
 - Sex, labor, adults, minors, men, women, US citizens, and foreign nationals.
- To serve all needs of victims and survivors
 - Crisis intervention; shelter; case management; legal, mental health and immigration services, etc.
- Tailored 24/hour crisis response



EMERGENCY REFERRAL & REPORTING PROTOCOLS

HUMAN TRAFFICKING CRISIS RESPONSE PROTOCOL
EXAMPLE CITY, EXAMPLE STATE

Law Enforcement Interventions

Adults – Foreign Nationals & US citizens

- Call Det. Jane Smith
- If unable to reach, call Det. John Anderson
- If unable to reach, call local police department dispatch

Minors – Foreign Nationals & US citizens

- Call Special Agent Tom Wright
- If unable to reach, call Victim Specialist Mary Hill

Comprehensive Service Needs:

Adult US Citizens – sex trafficking

- Call Mary Lee
- If unable to reach, call Sample Organization 24-hour hotline.

Adult US Citizens – labor trafficking

- Specific contact needed - Mary Lee will coordinate services until such contact is designated.

Adult Foreign Nationals – sex & labor trafficking

- Call John Anthony

Minor US Citizens & Foreign Nationals – sex trafficking & labor trafficking

- Call Sara Snow
- If unable to reach, call main office and follow directions to leave message for on-call assistance. You should receive a callback within 30 minutes.



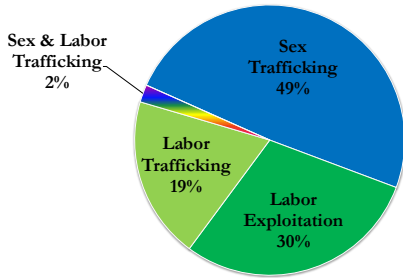
TOPLINE NHTRC STATISTICS

DECEMBER 7, 2007 – OCTOBER 11, 2012

- **Total Calls To-Date: 61,022**
- **Monthly Averages:**
 - 2011 monthly average of **1620 calls**
 - 2010 monthly average of **990 calls**
 - 2009 monthly average of **640 calls**
 - 2008 monthly average of **480 calls**
- Approximately **20%** of the total call volume references tips or crisis calls involving situations of labor and sex trafficking.
- **Potential Victims Referenced: 7,700 +**

TYPE OF EXPLOITATION REPORTED

DECEMBER 7, 2007 – JUNE 6, 2012

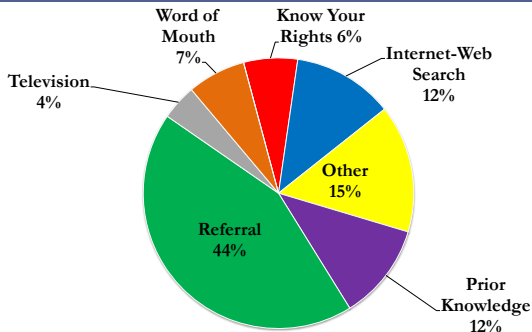


FREQUENT CALL TYPES

Online - Facilitated Trafficking of Minors & Adults	Asian Massage Parlors	Restaurants: Chinese, Indian	Abuse of Exchange Visitor Programs: J-1 visas
Latino Residential Brothels & Delivery Services	Intimate Partner/Familial Trafficking	Smuggling that becomes Trafficking	Abandoned Sales Crew Youth
Victims of Related Crimes	Buyers of Commercial Sex	Exploitative Conditions in Agriculture	Domestic Servitude



HOW VICTIMS & SURVIVORS FIND US

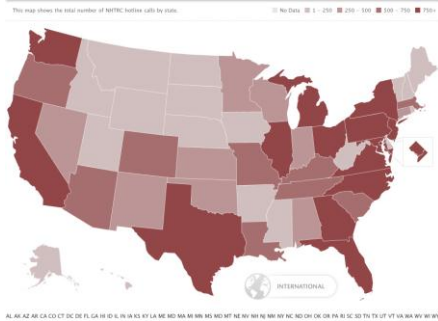


INTERESTING TRENDS

DECEMBER 7, 2007 – JUNE 6, 2012

38 Calls about Exploitation in Carnivals	177 Calls about Human Trafficking and Gang Activity	253 Calls Referencing Backpage.com and Human Trafficking	658 Calls about Intimate Partner Trafficking
339 Calls from Buyers of Commercial Sex	314 Calls about Labor Trafficking in Sales Crews	230 Calls Referencing Facebook and Human Trafficking	586 Calls about Human Trafficking and the Child Welfare System
2,314 Calls Directly from Victims	58 Calls Referencing the Military and Human Trafficking	562 Calls Referencing Sex Trafficking at Hotels	184 Calls from Truckers about Minor Sex Trafficking

CALL VOLUME BY STATE



HOTLINE CALLS BY STATE

DECEMBER 7, 2007 – OCTOBER 11, 2012

Calls – Caller's Location is Known	
Idaho	121
Montana	90
South Dakota	74
North Dakota	73
Wyoming	65

***In terms of call volume, Montana is ranked is ranked 42nd in the United States.**



REGIONAL HOTLINE TRENDS DEC 2007– OCT 2012

- 57 Calls Referencing Potential Trafficking
 - Sex Trafficking: 75%
 - Labor Trafficking: 25%
 - The most commonly reported incidents of potential trafficking referenced illicit massage establishments and domestic pimp-controlled trafficking.
- *Theses trends include hotline calls fielded from Montana, Idaho, North Dakota, South Dakota & Wyoming.



CALLER TESTIMONY

- “I was nervous. I didn’t know what to do and where to start. I was in too much pain throughout my working experience. I was in tears day and night, and **I felt so helpless**. I had many nightmares that my employers would come and hit me. But with the help of a friend, I found out about the National Human Trafficking Hotline. That same day, I did not hesitate to call, and **I was given real support and help**. I would love to recommend to people who are being tortured to always seek help from the National Human Trafficking Hotline. Just one phone call could save your life. It saved mine.” -- Lutheran Social Services of New England Client Statement (4/26/2011)

ONLINE RESOURCES



www.TraffickingResourceCenter.org

ACCESSING OUR SERVICES

Sara Crowe: 202-745-1001 Ext.178
scrowe@polarisproject.org

Call Us 24/7: 1-888-373-7888

Hotline Email: nhtrc@polarisproject.org

Online: www.traffickingresourcecenter.org